

JOHN LOSCHIN

From: Evans, Danny
Sent: 10/12/2001 02:13:08 PM
To: Stone, Derek; Loschin, John; Sanita, Dennis J.
CC:
BCC:
Subject: RE: Model 700 that FSR

listed is incorrect....calling this number you reach a private residence.

-----Original Message-----

From: Stone, Derek
Sent: Friday, October 12, 2001 11:50 AM
To: Loschin, John; Evans, Danny; Sanita, Dennis J.
Subject: Model 700 that FSR

Gentlemen,

On 10/11/01 I received a call from a consumer in Kansas stating that a Wal-Mart in Newton KS has a model 700 that the firing pin travels forward when the safety is moved to the fire position. He had asked the store manager to return the gun for repair but the manager refused. The sporting goods sales staff is using the rifle for "SHOW and TELL".

The Wal-Mart store's phone number is 316-284-5550.

I did not know what avenue to take so if I need to follow-up on this, let me know.

Thank you for your time,

Derek R. Stone
Remington Arms Company
Consumer Service Representative
P.O. Box 700 Madison, NC 27025
Phone: (336) 548-8775
Fax: (336) 548-7801
<mailto:stonedr@remington.com> stonedr@remington.com
Visit Remington Country @ www.remington.com