

JOHN LOSCHIN

From: Earles, Jessica
Sent: 03/12/2001 04:26:03 PM
To: Madison Consumer Services
CC:
BCC:
Subject: FW: 700 TPA

I think I just got him again, his name is James Widmor. (he is from Ohio) He asked just about the same questions and again tried to get me to say that there is something wrong.

-----Original Message-----

From: Watson, Laura M.
Sent: Monday, March 12, 2001 4:17 PM
To: Earles, Jessica
Subject: RE: 700 TPA

Did you happen to get his name? I can look and see if he's sent any emails.

-----Original Message-----

From: Earles, Jessica
Sent: Monday, March 12, 2001 4:16 PM
To: Madison Consumer Services
Subject: 700 TPA

FYI

I just spoke with a gentleman that has already called twice in the last couple hours and talked to two other people about the Model 700, he told me that he is trying to see how many different answers he gets from us and he also told me that we already sent him a box to send his gun in but now he is considering talking to the barber lawyer instead. He bought his gun in the early 70's and said that it had a accidental discharge not long after he purchased it. He tries to get you to say there is something wrong with the trigger and that we know it we just don't want to waste the time and money fixing the problem.

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