MAE00018136

Remington Arms Co., Inc. Q&A on Model 700

| Section   | Question   | Answer   |
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|           |  |  |
| General   | How many model 700 have you made?  | We have made over 4,000,000  |
|           | They said you looked at the gun owned by the Barber family   | As a matter of record we do not comment on the condition of the  |
|           | that discharged, what did you find?  | firearm  |
|           | How many FSK's (Fire on Safety release), do you get each   | Although we get claims of this occurrence we have been unable to   |
|           | year. The TV show said you get xxx per year and do nothing   | duplicate the claim. We do look at these guns and make every effort to   |
|           | about it   | duplicate the incident and identify any potential concerns   |
| Bolt Lock | Please tell me if my yun has a bott lock style safety  | With a bolt lock safety gun, the safety must be in the "f" or fire position  |
| safety    |  | for you to open the bolt on the gun. This contrasts to a non bolt lock safety, firearm where the gun safety can be in either position in order for |
|           |  | The walt to be opened  |
|           | When did you switch from a bolt lock style safety to standard  | In 1982  |
|           | safety?  |  |
|           | Can I get my firearm, which has a bolt lock safety installed   | Yes. We can do it for you in the factory or you can take to one of our   |
|           | updated to a current non-bolt lock safety?   | Authorized Repair centers. The cost for this service is If you would   |
|           | How much would it cost   | like to do this we would be glad to clean you firearm at the same time.  |
|           |  | There will be no charge for the cleaning service, just the replacement of  |
|           |  | the bolk lock safety. When we change the safety, we will be installing a   |
|           | 107 117 1 117 1 1 1 1 1 1 1 1 1 1 1 1 1  | entirely new trigger assembly which includes a non bolt lock safety  |
|           | Why would I want a bolt lock safety on my firearm  | You may want it for certain hunting applications. For those that do want it is a matter of personal preference.                                    |
|           |  | want it is a matter of personal preference.  |
|           |  | An example of why someone may want it is that he is traveling,   |
|           |  | (walking or riding) through heavy brush and wants to have his gun  |
|           |  | loaded and ready to fire. The individual does not want to take a chance  |
|           |  | that the bolt handle would be opened up by a foreign substance and   |
|           |  | then when they get ready to fire the firearm the gun would not work as   |
|           |  | the bolt handle has been lifted. Note we do not recommend having   |
|           |  | you gun loaded as you travel through the woods.  |
| Recalls   | Have you ever recalled the model 700   | Yes, insert recall listing by serial number  |
|           | Have you ever recalled my model 700  | Please tell me your serial number and I will let you know  |
|           | What have you recalled model 700's for   | Thease con me your serial number and I will let you know   |
|           | Please tell me more about the trick test that they referred to in  | We perched the safety arm between safe and fire, pulled the trigger,   |
|           | the TV show  | then moved the safety arm to the fire position – in certain guns, the gur  |
|           |  | would go off. This does not in anyway relate to what the barber claims   |
|           |  | or others for that matter as they claimed the trigger had not been pulled  |
|           |  | and that the gun safety was in the safe position   |
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