MAE00018138

Remington Arms Co., Inc. Q&A on Model 700

	Section	Question	Answer
ſ			Ilion, NY 13357
	2000000 20000000		
	**************************************		Please go to our website and fill out the factory repair form
			and include it with the firearms when you send it back to us
		How care I tell if	
ſ			
ſ	Other lawsuits	ls it true you have been sued over xx-times	As a matter of record we do not comment on other peoples firearms or
		000000000 0000000 0000000 0000000 000000	previous lawsuits
		Please tell me more about the Collins case What did you settle the Collins case for	As a matter of record we do not comment on other peoples firearms or
		What did you settle the Collins case for	previous lawsuits
		Why sis you settle the case	
L		I heard you paid over \$20 million	

BARBER - REM DOCSB0018222

Important:

Always finish each call with a discussion around the 10 commandments of safety and ask the customer if they have gone to the website to read the commandments, taken the course etc...

3/3 06/12/2006