

REMINGTON ARMS COMPANY, INC.

INTER-DEPARTMENTAL CORRESPONDENCE

Remington

November 9, 1978

To: J. P. McAndrews
 From: E. G. Larson
 Subject: Recall Status - November 9, 1978

1. Number of calls received at Atlanta from October 25 through November 7, 1978, totals 6,727. Daily breakdown attached.
2. Number of trigger assemblies shipped through November 8 - 3,405.
3. Forecast daily supply of trigger assemblies through December 31 is 400-500 for a total of 16,000.
4. Number of calls received at Atlanta and Bridgeport on other models through November 7:

	Atlanta	Bridgeport	Total
Model 760	97	25	122
788	15		
760	10		
742	6		
870	6		
Nylon 66	1		
1100	1		
721 (bolt)	2		

5. Estimate of number of firearms that will be returned for repair through December 31 - 8-10M.

Gunsmiths indicate that many calls have been received in which the owner, when advised gun could not be repaired immediately, decided on his own to wait until after the current season. If true, the December receipts might run higher than average.

6. Number of participating gunsmiths:

168 Domestic
 3 Alaska
 4 Hawaii

E. G. Larson

EGL:lb
 Attach.

AL 0031662

REMINGTON ARMS COMPANY, INC.

INTERDEPARTMENTAL CORRESPONDENCE

Remington

November 30, 1978

To: J. P. McAndrews
From: E. G. Larson
Subject: Recall Status
November 30, 1978

1. Number of calls received at Atlanta from October 25 through November 26, totals 9,219. Daily breakdowns are attached.
2. Number of trigger assemblies shipped through November 29 - 6,271.
3. Forecasted daily supply of trigger assemblies through December 31 is 400-500, for a total of 10,000.
4. Number of calls received at Atlanta and Bridgeport on other models, through November 29:

	<u>Atlanta</u>	<u>Bridgeport</u>	<u>Total</u>
Model 700	146	25	171
788	21		21
760	12		12
742	9		9
870	9		9
Nylon 66	1		1
1100	5		5
721	6		6

5. Estimate of number of firearms that will be returned for repair through December 31 is 8,000. The 8,000 is based on number of trigger assemblies shipped to date, gunsmith request for additional assemblies, and invoices received. The gunsmiths report that owners have contacted them, but will not return guns until after the hunting season.

We expect another rise in calls and repairs in January when ads in major publications appear.

I am building a small surplus of trigger assemblies for this, and once we reach 5,000, we will reduce daily production.

6. Number of participating gunsmiths: 166 domestic; 3 in Alaska, and 4 in Hawaii. We have also instructed Canadian gunsmiths, and have shipped them trigger assemblies.
7. Surplus trigger units at Ilion, as of November 29, are 3,156.

EGL:lb
Attach.

E. G. Larson

AL 0031651

REMINGTON ARMS COMPANY, INC.

INTER-DEPARTMENTAL CORRESPONDENCE

Remington

200

Bridgeport, Connecticut
January 1, 1979

cc: Jan 1979

TO: J.E. McASPHEN

FROM: N.S. OLENIK

SUBJECT: INQUIRIES - OTHER THAN RECALLED MODELS

The following tabulates phone calls received through year end for firearms models not under recall.

Model	Atlanta	Bridgeport	Total
700	171	40	211
738	26	1	27
760	14		14
712	10		10
870	13		13
1100	9		10
all other	16		16
	259	42	301

N. S. OLENIK

NSO:b

AL 0031480

bcc: E. F. Sienkiewicz J.R. Steh
P. G. Sherman
J. F. Preiser

REMINGTON ARMS COMPANY, INC.

INTERDEPARTMENTAL CORRESPONDENCE

Remington

February 20, 1979

To: J. P. McAndrews
From: E. G. Larson
Subject: Recall Status - January 28, 1978

1. Number of calls received at Atlanta from October 25, 1978 through January 28, 1979, were 19,843 (copy attached).
2. Number of trigger assemblies shipped to date - 15,708.
3. Forecasted daily supply of trigger assemblies - we have 6,629 on hand, and I have asked that we hold at 5,000 to cover dealer mailing of YECALL notice. Ilion given approval to reassemble guns in warehouse that were scavenged.
4. Other models returned - each customer calling relative to another model is requested to return the gun directly to Ilion for a complete check.

To date, we have received and checked the following:

Model 700 -	30
721 -	2
722 -	3
408 -	1
552 -	2
Nylon 66 -	3
Model 3200 -	1

An additional 40 model 700's have been received, and are in process.

Of the 30 Model 700's checked to date, Ilion reports the majority are within specification. Several showed improper screw adjustments, and the remainder hardened grease or gudge in the trigger assembly. For this reason, I have asked for a cold test check is received to gain information on cold temperature and lubrication.

5. Number of invoices paid through February 11, 1979 - 9,271.
Average cost per repair - \$7.92.

E. G. Larson

EG: (B)

AL0031619