

**CONFIDENTIAL**

Remington Arms Company Inc.  
RESEARCH & DEVELOPMENT TECHNICAL CENTER  
315 WEST RING ROAD  
ELIZABETHTOWN, KY 42701

- \* Dimples or dents in metal surfaces
- \* Irregular checkering
- \* Grease/Oil fingerprints on firearm
- \* Use of excessive oil

**TEN DEMERIT:** A ten-demerit classification indicates the observation would greatly influence the customer's decision to not purchase that firearm. This classification also indicates the possibility a standard or procedure was not followed. This level of demerit would require the firearm to be repaired or a part replaced before being returned to the warehouse. If the demerit was called due to a procedure or process not being followed, this is to be reviewed by the foreman or supervisor to the appropriate personnel within a twenty four-hour period and corrective action taken.

Examples of Ten Demerit Classifications:

- \* Bright mars in metal
- \* Improper repairs
- \* Wood dents & scratches ( beyond template )
- \* Dirty appearance of firearm
- \* Firearm packaged incorrectly
- \* Accessories missing
- \* Poor wood match
- \* Firearm mis-packed
- \* Excessive margins

The severity of dark and bright mars would determine the degree of Demerit. This procedure would be followed with dents and scratches to wood and synthetic stock & fore end assemblies also.

J.R.Snedeker

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Subject to Protective Order - Williams v. Remington

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