

Model 710 E-Mail Incidents

Ref. #010204-000083

Serial #71002134

I bought this model 710 (30-06) Rifle yesterday, and the fit and finish are outstanding. However, the bolt action requires 2 men and a strong boy to work it (the action is very tight and not smooth like my old 30-06 Remington 700 BDL! Is there a fix for this problem?

VAR

Bob Stephens

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Ref. #010214-000046

I am very interested in purchasing the new Mod.710. I looked at the rifle at a local store but found the bolt very stiff and hard to lock down when closing. Will this stiffness relax after use or is it designed to be difficult to force the bolt lever down in the locked position?

Ref. #010214-000015

Serial #71003999

The safety release on my new 710 makes a loud click when it's released.

Not noticeable in the store where I purchased it, but quite obvious in the quiet of my shop.

I'm concerned it may spook a buck within hearing range.

How can it be silenced????

Ref. #010225-000042

Glad to see the model 710 developed and offered. Purchasing this affordable product will be an excellent way to introduce new shooters to the sport.

Do you have intentions of offering this model in calibers suitable for youth shooting (.243Win. 7mm08)???

Ref. #010224-000069

Not a question, but an opinion. Today at local dealer, examined and operated the new Model 710 ---- Am quite disappointed in function of same - even with lots of lubricant, the bolt binds and does not operate smoothly and without significant drag. Same opinion echoed by several other examiners of this model. Suspect this model will require some fine tuning by the manufacturer before enthusiastic sales are experienced.

Respectfully, J.P. Tyson M.D.

Ref. #010305-00006

I have read some info on a new centerfire rifle (model 710). When I tried to find out about them from my local dealer they informed me that you had recalled them. I have not been able to find info out either way.

Ref. #010306-000026

I purchased the remington 710 last night and took it home to clean and assemble

The scope was already mounted.

I can't get the bolt to go in. it appears that the scope is preventing me from achieving the "twelve o'clock" position for assembly that is required by the owner's manual.

Please advise, I do not want to force the bolt or damage the receiver or flaw the scope

Thank You

Benjamin Young

Houston Texas

Ref. #010409-000055

hello,

the question that i have come across often is will the new 710 combo come out in other calibers?

if so how soon could we see the new calibers on store shelves?

we do large amounts of varmit hunting. in turn we would like to see some varmit calibers: 25-06,22-

250,243,223 ans such.

do you possibly know what calibers will be run? also while at a local gun store we were told that you had recalled this model several times now, what were the problems and are they fixed?

thank you very much

doug neishbarger

Ref. #010411-000001

Recently talked with a dealer to inquire about model 710. He indicated his stock had been recalled due to a defect discovered. I am considering purchasing this model. Can you elaborate on the recall.

Ref. #010406-000004

Serial # 71002010

I bought the package deal with the 3-9x40 bushnell scope and want to change the scope and mounts and rings...i would like to go to a Leupold two picce base and rings but upon trying to match the mount tap holes am stimated. can you please tell me what the cross ref. no. of the tapped holes are...I tried REM. 700 and base mount holes wont match up....thanks...dean rahlves

At 04/10/2001 02:00 AM you wrote -

I am amazed that Remington did this....why didn't you just tap the model

710 to model 700 specifications for scope mounts. unbelievable!!!!!!!!!!!!!!...Dean Rahlves

Ref. #010411-000023

I have been to two (both) of my gun dealers looking at the new mdl 710. Both suppliers have had to send back every single 710 they've received due to either cartridge feed problems, eject problems, or other problem relating to the action or magazine. I'm still interested in the rifle because it will suit my purpose well for Northern Michigan whitetails. As a loyal Remington shotgun and rifle owner, I'd like to hear your

take on what the problems are and when you think you'll have them remedied as everyone I'm talking to tells me to avoid that rifle like the plague.

Ref. #010411-000082

I have cycled the bolt on a half-dozen of the new model 710 rifles and all feel very stiff and "sticky". Why is that? Is this normal for this new model? Will it remain that way? Thank you for responding.

Ref. #010505-000030

Serial # 71002617

Model 710 Safety - Very stiff safety on two model 710 .30-06 rifles. One is almost impossible, the other is difficult. Is this a known problem? Will it loosen up with use? Comparing to a circa 1969 model 700, not even in the same ballpark. Second rifle belongs to a friend, don't have serial number.

Thanks
John D. King

Ref. #0010427-000065

Serial #71002371

Hi, my new Remington 710's bolt handle has broken off and I can't find this model listed on the parts list, how do I go about getting a new bolt body and how much will it cost? Thanks!

Jim Guinn

Ref. #010408-000049

I HAVE A 30-06 710 ON LAYAWAY AND WAS TOLD THESE ARE BEING RECALLED. IF THIS IS TRUE WHAT IS THE RECALL FOR? I WAS ALSO TOLD THERE WILL BE NO .270 710.

Ref. #010414-000045

Serial #71003328

Hello, I just bought a new model 710 from Houma auto parts in Houma LA and it is Saturday and the day before Easter and all the ranges are closed over here. I took the gun out of the box at home and removed the bolt and looked up the barrel at the receiver and it was FILTHY in there. I cleaned the weapon and it took an awfully long time to clean. I was wondering if this is normal from the factory to be dirty or not??? I have never owned a bolt action and I find the action to be very hard to move and I find the safety does not move very easily can you help please?? The place where I bought the weapon from was closed so I could not contact them to see what was up with the dirtyness. I would like you to contact me at the very earliest time you can. My cell phone number is 985-209-0435. Please let me know something back. I have NOT fired the weapon yet but would love to but can't because all of the ranges are closed and just don't trust to shoot anywhere else in the area. Thank you Hartley Bergeron

Ref. #010416-000002

Dear Remington,

I recently purchased a new model 710 in .30-06 and love it. I was curious in

your research if you found roughly how many rounds this rifle could fire without losing appreciable accuracy and being in need of a replacement barrel. I realize that the barrel is pressure fitted to the receiver and a new barrel might not be worth it anyway. Just curious and keep up the good work.

Regards,

Chris

Ref. #010505-000038

I am interested in purchasing the new Remington Model 710 in the .270. My problem is finding one. I checked with a couple of dealers and they informed me they were being pulled from the shelves due to problems with the bolt system. They also informed me to think about another type gun. I am really interested in this weapon. Any info on this? Could you possibly send me your 2001 catalog? Thank you.

Ref. #010430-000095

Serial #71004213

I received your Remington Model .710. (serial number: 71004213) composite stock rifle as a gift from my wife in February of this year. As we were going on a wild boar hunt, I went to sight in the gun. After two shots using a sandbag, the trigger guard shattered! We brought the gun back to the dealer (Quattro's, Pleasant Valley, New York). We were told that we could return the gun to Remington, but would not have it back in time for our hunt or they could replace the trigger guard at our expense. We chose to have them replace the trigger guard so I could use the gun on the boar hunt.

I was very pleased when I finally was able to sight the gun in. When we arrived at the camp, I took two shots with the gun just to make sure that I was fully sighted in. During my hunt I had a mature boar hog come in at 40 yards. I shot and the boar charged both my wife and I. As I cycled the gun for another round, the bolt broke off in my hand. We had no other weapon with us. The boar, on his full charge, passed within a foot of my leg.

This experience was far too close to call and has really shaken my confidence in Remington. I currently own 17 Remington guns and have always believed in Remington and its products, but this experience could have had disastrous results. Yes, I did recover the boar, he was dead 75 yards away in a ravine, but this incident with the malfunctioning gun really put a damper on a much-awaited hunting trip.

I am returning the gun to you. I hope that you are planning on removing the gun from the market before someone really gets injured. The Model .710 was purchased based on your name; I hesitate to have it replaced, as there have been no improvements made to this model (as you stated, you are unaware of similar problems with this model). I will not put myself, my wife or anyone else at risk with this model. I'm not sure what your company's policies are concerning a problem such as this, but if you haven't made any improvements to the Model .710, I'm not so sure that I want to own one. So far my out of pocket expenses are: 1 trigger Guard - \$25; Shipping Costs; and the replacement of a worthless gun.

I would certainly expect that Remington would reimburse the extra out of pocket expenses and replace the gun with a better product. I expect to hear from you immediately to discuss this matter. I can be reached at (845) 677-6468 after 4:30 pm E.S.T.

Sincerely,

Michael Fimbel

NOTE: A copy of this letter will be faxed to Mr. Fred Suprey at Remington Arms in Ilion, NY and a copy has been enclosed with the gun that is being returned

Ref. #010426-000064

Serial #71007376

I purchased the new model 710 Remington 30-06 bolt action rifle with the Sharpshooter Bushnell scope on April 21st. I sighted it in for the first time today and I'm very Remin happy with the performance. It's a very nice sharp looking and great shooter. I just want to compliment the staff at Remington in doing a fantastic job by building this rifle for my use. All together I own four Remington firearms and am very please with the performance they have given me over the years. Please reply with a compliment of your own. Please reply as soon as possible. regards John Lozinsky.

Ref. #010515-000007

I heard the model 710 was recalled because of a problem with the nylon receiver insert. Is this true and has in been corrected? Can I order from my local retailer now?

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