

Internal Use Only

*Remington.*

**Model 700 Call Monitoring Form**

Date: \_\_\_\_\_ Time: \_\_\_\_\_ Call taken By: \_\_\_\_\_

How did you hear about the safety modification program?

**TV/Radio:**

\_\_\_\_\_ CBS News Broadcast

\_\_\_\_\_ Other \_\_\_\_\_

**Newspaper:**

\_\_\_\_\_ Publication/date \_\_\_\_\_

**Magazines:**

\_\_\_\_\_ North American Hunter April/May/June/July/Aug

\_\_\_\_\_ Shooting Times May/June/July

\_\_\_\_\_ Petersen's Hunting May/June/July/Aug

\_\_\_\_\_ Sports Afield May/June/July

\_\_\_\_\_ American Hunter (NRA) May/June/July

\_\_\_\_\_ American Rifleman (NRA) May/June/July

\_\_\_\_\_ Field & Stream May/June/July

\_\_\_\_\_ Outdoor Life May/June/July/Aug

\_\_\_\_\_ Bugle July/Aug/Sept/Oct/Nov/Dec

**Other:**

\_\_\_\_\_ www.remington.com

\_\_\_\_\_ Web (other) \_\_\_\_\_

\_\_\_\_\_ Gun Club

\_\_\_\_\_ Family/Friend

Did caller clearly understand that this was a modification/update program designed to allow customers to unload their firearms while the gun is in the "safe" or "on safe" position? circle one (YES/NO)

If NO, Explain: (what did they not understand?)

\_\_\_\_\_ Recall (caller believed this was a mandatory recall program.)

\_\_\_\_\_ "Safety" Issue (unsafe to operate) caller believed that the modification/update was required in order for the firearm to be used safely.

\_\_\_\_\_ Other explain: \_\_\_\_\_

**General Information:**

Customer Name: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Model: \_\_\_\_\_

Does the customer's firearm have a bolt lock safety? Circle one (YES/NO)

If yes, will caller participate in program? circle one (YES/NO)

If yes, how? Circle (send/take to the factory/RARC) which RARC \_\_\_\_\_

If no, WHY? \_\_\_\_\_ Likes the way it is

\_\_\_\_\_ Cost

\_\_\_\_\_ Not having a problem

\_\_\_\_\_ To much of a hassle to get done

\_\_\_\_\_ Other explain \_\_\_\_\_

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (PRODUCT SERVICE, Ilion NY)

Did they agree to return it to the factory? Yes/No