

Item #	Date Added	Priority	Model	Problem	Frequency of Complaint	Investigation Assignment	Investigation	Investigation	Corrective Action	Corrective Action Responsibility
							Completion	Investigation		
							Date	Status		
1	20-Apr	1	700	failing to extract	3 calls in one week5/29- Still problem in Arm repair.	Joe Diliberto, Tom to save examples for Stuart.			Increasing the number of 338 UM in weekly audit. Arm has been polishing the chambers and blending the extractors.	
2		1	700 338UM/ 300UM	lands not reaching the chamber.	2 Rifles one repair s/n S6361331, and S6361915.			Checking the production spec.	New spec. for the free-bore to be opened (increase the Die.)	
3		3	700 300rum	shaving brass at the bolt face	repairman noticed more than usual in for repair. 9477,9706					
4	Sep. 20	3	700	ISS Firing pin sticking if ISS is in the wrong spot.	John Trull to explain.	Stuart, Fond that if the ISS is not moved all the way to fire it will prevent the firing pin from moving.		Dennis, Testing		

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Corrective Action Completion Date	changed extractor to heavy		checking for bad tooling SS production line	Stu checking repairs	
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Corrective Action	Completion Date								

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1	20-Apr	2	SP10	magazine cap swivel separating from cap.	replacing 2-3 caps per week.	Joe D., and Stew B.		proposed to add a new washer for new production next year.	checking on when the new washer is being added.	Stuart
2	22-Jun	1	300 Ideal	DOUBLE FIRES	FIVE TIMES AT CWAA mostly on Q/U made after sn1250	Herd to keep a spread sheet on the repairs.		returning shotgun for inspection.		Stuart
3	22-Jun	3	300 Ideal	Stocks not fit well to guns. Wood to metal fit.	every gun in office.-5/29 shotguns in office as of now look good.			set new min-max. tool. For wood to metal fit		
4	7-Mar	2	870SM	Recoil pad going into the stk.	CSR receiving 3-4 calls a week.	Joe D.		checking date of mfg.	try putting a spacer in. no more than a 1/4" MAX. / Trying Gel pad.	waiting for John, and Al to now what we are doing. Need a fix asap.

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5	20-Apr	1	1187SM	Fails to cycle light loads (1/8oz of shot and 3dr. Equ. Powder)	20 call to CSR and 6 E-mail in one week. To date receiving 3 call a day.				started adding a barrel sear activator in may this allow a 1/8oz 3Dr. Load to cycle the	
6	1-Nov	1	1187/1100	Gas Cylinder separating from barrel	3-4 calls in one week. Having them return the barrel to factory				100%test on all bbls, monitoring results will start testing with force	
7	1-Nov	1	1187SM	Carrier hanging up in receiver	Green Top sporting goods has 7 shotgun.				100% gage check on all parts coming from vendor.	
8	2-May	1	All	Choke tubes inconcentric.	4-5 barrels a week being returned to Ilion					John, to check O.D. spec. to look even.
9	3-May	2	870/1187	Tru-Glo sights falling off the barrels.	replacing 2-3 sights per week.	Ken to inform the CSR for more info.			changing the test check sights before shipping.	

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Action Completion Date				

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