

May 23, 2005

Don Miller  
RR 1 Box 94  
Wann, OK 94083

Dear Mr. Miller:

This letter is in response to your recent correspondence, regarding the \$20 Remington Safety Rebate offer.

We apologize for any misunderstanding regarding the rebate offer. The \$20 Remington Safety Rebate offer is only valid on the purchase of the following products: Remington safes, Remington ear muffs, Remington brand safety glasses, and Remington locking devices. This offer must also accompany the receipt for reimbursement for charges incurred for the actual safety modification.

We will gladly process your \$20 rebate request once we receive the proper documentation. This would include a copy of the receipt from the Remington Repair Center where the modification took place, as well as the serial number of your gun. Please allow 8 weeks for rebate processing and delivery.

We appreciate your support of Remington products; if we can be of further assistance, please contact us at 800-243-9700, Monday – Friday, 9:00 am – 5:00 pm, EST.

Sincerely,

Inez, extension 8773  
Consumer Service