

My question is. I read a recent article in the Billings MT. Gazette about a tr...

Discussion Thread

Response (Laura) 11/28/2000 1:06:26 PM

At 11/17/2000 03:03 PM we wrote -

Dear Mr. Anderson,

We have received your correspondence referencing your concerns about the safety of your model 700 and its ability to function properly.

As America's oldest gunmaker we have full confidence in the integrity of our firearms and ammunition products and their ability to function as designed. Safety, quality and reliability are the hallmarks of 184 years of Remington history. The Model 700 is a safe and reliable bolt action rifle; like any firearm, the Model 700 must be used as intended, following manufacturer's instructions and the rules of safe gun handling (including proper care and maintenance). Your firearm should be checked periodically by the Remington Arms Co., Inc. or a REMINGTON RECOMMENDED GUNSMITH. This will ensure proper inspection and any necessary replacement of worn or damaged parts. Since its introduction in 1962 the Model 700 has been considered the standard against which all bolt action rifles from all manufacturers are judged.

The safe use and performance of your firearm depends on correct assembly and routine maintenance, as well as adherence to the 10 Commandments of Firearm Safety. <http://www.remington.com/support/10comm.htm> It is critical that you familiarize yourself with the information in both the owners manual and safety booklet. Whether you are a veteran shooter with a collection of Remington firearms, or a first time shooter, take the time to review this important literature and be certain that you are practicing firearm safety!

If you need a replacement copy of your Remington owners manual, or safety booklet, you can download or request a copy from the Support section of our web-site.

Owners manuals - <http://www.remington.com/whatsnew/readroom.htm>

Safety Booklet - <http://www.remington.com/pdfs/sftybklt.pdf>

You may also obtain a copy by calling toll free 1-800-243-9700, and pressing option 1.

Safe use of our products is of paramount concern to Remington. For that reason, we encourage gun owners, dealers and gunsmiths to advise Remington of any potentially safety-related complaint involving any of our products, including the Model 700. In addition, Remington requests that any such products be returned for inspection and testing by trained personnel at our Ilion facility. If for any reason you have questions or concerns about the safe operation or functionality of your Remington firearm, please contact us at 1-800-243-9700, Monday Friday 9:00 AM - 5:00 PM EST.

To return your firearm, follow the directions and complete all information requested on the repair form.

<http://www.remington.com/support/repairsvc/repairform.htm>

We appreciate your continued support of the shooting sports and the Remington Arms Co. If we can be of any further service to you please do not hesitate to contact us.

At 11/20/2000 04:34 PM we wrote -

Dear Sir,

According to the information provide, it appears your firearm was produced in or around 1977 in Ilion, NY.

Dear Valued Remington Customer,

Unfortunately, due to heavy volume we will be unable to provide a response to your inquiry within the promised timeframe. Although we will be closed Thursday and Friday for the Thanksgiving holiday, we hope to have an answer to your questions by next Tuesday. Please be assured that we will respond to every inquiry that we have received. We sincerely apologize for this inconvenience.

Remington will continue to apply all available resources to insure that you receive the the level of attention and service that our customers deserve. We hope that everyone has a safe holiday and urge you to visit our enhanced safety section now available at <http://www.remington.com/safety/safety.htm>.

Best Regards from Remington Country,
Remington Arms Company, Inc.

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Best Regards from Remington Country,
Remington Arms Company, Inc.

At 11/28/2000 10:05 AM we wrote -

Dear Sir,

It appears both of these rifles were produced in or around 1976.

Customer (Larry Anderson)

11/7/2000 3:07:17 PM

My qustion is. I read a recent article in the Billings MT. Gazzete about a tragic accident which occurred while a family was hunting here in Montana. This happened with a Model 700 rifle. I also own a Model 700 in the 243 cal. What I was wondering is what can I do to ensure that this cannot happen with my rifle. I do belive that this type of accidental discharge has happened only one time since I have owned my rifle. Is there anything that Remington could or would do to help me take care of this. Also I would like to know about when, and where my rifle was made. The rifle was purchased new for me by my father. It is basicly the only gun I have ever shot. I do own other guns but I always rely only on this one for all my hunting. I have always considered Remington the only firearms to really count on. Any help with this matter would be greatly appreciated.
Sincerely

Larry W. Anderson
410 8th Ave. S.W.
Sidney, MT 59270

At 11/17/2000 09:45 PM you wrote -

Thank you for your reply. I still would like to know when and where my gun was made if this is possible.
Thank you.

At 11/21/2000 09:15 PM you wrote -
I have two more rifles I would be interested in
knowing when and where they were made they are;
7MM Mag BDL # A6356487
30-06 Sprfl. ADL # 6886870
Thank you.