

I have a model 700ML and while hunting with it last December during our black...

Discussion Thread

Response (Laura) 6/18/2001 11:21:10 AM

At 06/18/2001 11:20 AM we wrote -

Dear Mr. Heckaman,

This is response to your recent communication regarding the repair of your Remington firearm. We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you send your firearm to our Iliion, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box.
3. Remove all accessories from your firearm to prevent loss or damage.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.  
Attn: Arms Services Dept TPA  
14 Hoefler Avenue  
Iliion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

Customer (Denis Heckaman) 6/17/2001 12:32:31 PM

----- 06/17/2001 12:32 PM -----

I have a model 700ML and while hunting with it last December during our black powder season something strange happened. I had shot at a deer in the morning it seemed to work fine so I reloaded finished my hunt went to the truck decapped it put the gun in the case for the evening hunt. That night after the hunt went back to the truck decided I would unload my gun like many times before, when I slipped off the saftey the gun fired, at least in a safe direction towards the ground. I took the gun home and the gun bolt would not remained cocked. I took the gun to a gun shop and they replaced what they said was a trigger sear and charged me about 35.00 any way it has been on my mind now if there has been any more of these guns doing this. always a remington fan Denis Heckaman.....