

I recently purchased my first Remington centerfire rifle, a Model Seven in 7m...

#### Discussion Thread

Response (Dell) 7/9/2001 8:40:35 AM  
At 07/09/2001 08:39 AM we wrote -  
Dear Mr. Massey,

This is response to your recent communication regarding the repair of your Remington firearm. We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box.
3. Remove all accessories from your firearm to prevent loss or damage.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.  
Attn: Arms Services Division/Repairs  
14 Hoefler Avenue  
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

Customer (david massey) 7/6/2001 10:09:27 PM

----- 07/06/2001 10:09 PM -----  
I recently purchased my first Remington centerfire rifle, a Model Seven in 7mm-08.

However, I find the trigger pull to be awful! I'm not complaining about the weight, instead the trigger has a lot of creep, and there is a substantial hitch in the take-up, which shows up as a very noticeable gritty jerk in the trigger movement before the trigger gets to the point of release. Even when the trigger gets past this jerky point, it has not yet gotten to the point of sear release.

Something is wrong with the trigger. I have 22 other rifles, so I have experience with a variety of trigger pulls, and I cannot believe that the trigger on this Model Seven is working as you have designed it.

How do I return the rifle for correction of this defect? The gun is under

warranty--I bought it in May of 2001, and have run only about 13 rounds through it.

Thanks for your response.