

Regarding my Remington 700LH A6222552 which I bought in 1975. It has discharg...

Discussion Thread

Response (Laura) 8/30/2001 1:33:05 PM

At 08/01/2001 04:40 PM we wrote -

Dear Mr. Martin,

This is response to your recent communication regarding the repair of your Remington firearm. We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box.
3. Remove all accessories from your firearm to prevent loss or damage.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Dept TPA
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

At 08/30/2001 01:24 PM we wrote -

Dear Mr. Martin,

We have received your firearm at our factory. It is at our final inspector and should ship out to you shortly. It is set up to ship COD and the charges are showing as \$40.54. If you have any questions, please contact our parts department at 1-800-243-9700.

Customer (John Martin) 7/30/2001 2:18:43 AM

----- 07/30/2001 02:18 AM -----

Regarding my Remington 700LH A6222552 which I bought in 1975. It has discharged twice now while it was on safety. Both time almost getting two of my buddies. I have had good luck with this rifle until now. My name is John Martin, 1315 Edith Drive, Gustine, Ca. 95322, Phone 209-854-6263 or email at donajohn@comcast.com right away please. I heard on the TV the other day that there is a problem with this rifle.

----- 08/29/2001 12:55 AM -----

I sent you my remington rifle 700LH two weeks ago and have not heard from

you regarding it. I would like to know what if anything you are doing about it. This rifle has discharged twice while on safty nearly hitting my two friends. Please contact me as soon as possible. John Martin at donajohn@onemain.com

----- 08/29/2001 12:57 AM -----
This rifle was sent you two weeks ago and I have not heard from you. The problem was not solved as you said, we are waiting for an answer to the problem from you.