

With all the recent disturbance over the fool who was pointing her rifle at h...

Discussion Thread

Response (Laura) 9/24/2001 10:46:28 AM

At 09/24/2001 10:43 AM we wrote -

Dear Byron,

Thank you for your inquiry. Remington considers all Remington firearms, including the Model 700 safe to us so long as you adhere to the "10 Commandments of Firearms Safety", keep it properly maintained and do not make inappropriate alterations. We do not sell trigger assemblies. However if you would like to send your firearm to our factory for evaluation you can do so following the instructions below:

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box.
3. Remove all accessories from your firearm to prevent loss or damage.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

Customer (Byron Henry) 9/22/2001 12:50:38 AM

----- 09/22/2001 12:50 AM -----

With all the recent disturbance over the fool who was pointing her rifle at her son when she caused an accidental discharge, I didn't notice any information about whether or not Remington offered modified triggers to alleviate the problem of the trigger being too light.

Does Remington offer a replacement trigger with a heavier pull to avoid this problem. I have a Model 700, as did the culprit in this incident, but I've never felt the trigger to be too light in any case. If, however, there is a true defect and this is not just a case of "remove and replace operator", how may I go about ordering a replacement trigger mechanism?

Thanks for your time.

Byron D. Henry
Pueblo, CO