

Last Hunting season when I closed the bolt the rifle discharged!!! I took it ...

Discussion Thread

Response (KATHY) 1/28/2002 4:16:51 PM
At 01/28/2002 04:16 PM we wrote -
Dear Jeff, This is response to your recent communication regarding the repair of your Remington Model 700 firearm. We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you send your firearm to our Iilon, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box.
3. Remove all accessories from your firearm to prevent loss or damage.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoefler Avenue
Iilon, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

Customer (vernnon Jeffrey Plumridge) 1/25/2002 3:57:43 PM

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Last Hunting season when I closed the bolt the rifle discharged!!! I took it to a gunsmith. He cleaned and inspected it. said it appeared to be fine, and that 700's have been known to do this before. This happened several years ago, again I took it to a gunsmith. He also cleaned and inspected my rifle and said that it just needed a good cleaning. I know how to take care of my firearms. Now I find out talking to different People at the sportsman club I belong to this has happened to them or someone they know. Is this rifle safe? I don,t want to be grimacing expecting the rifle to go off everytime I rack a shell in the chamber. Should I retire the gun? I hope not becuae I can,t afford another one right now, but I don,t want to be worried about an accidental discharge either. If I give up on the gun, do I buy another Remington? Has this problem been Addressed?

I await your reply,
sincerely,
Jeff Plumridge