

I want to know per the serial number (C6214868), if this rifle started out as ...

Discussion Thread

Response (Chris)

3/1/2002 12:39:02 PM

Dear Mr. Bell,

The firearm warranty is 2 years from the date of manufacture. Your firearm was not involved in a call-back. We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you send your firearm to our Iliion, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box.
3. Remove all accessories from your firearm to prevent loss or damage.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoefler Avenue
Iliion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

Customer (Wayne Bell)

2/18/2002 7:36:57 PM

Thank you for your help. I was told this firearm has possibly not even been fired, and it does not show any signs of more than test firing. One thing about it is the safety. I have experienced the weapon "firing" without even touching the trigger. The scenarios:

- 1) The weapon cocked, flicking the safety on and off repeatedly has caused a "fire".
- 2) With the weapon cocked, place it on "safe". Depress the trigger in "safe". Remove my finger from the trigger area. Roll the safety off and "fire".
- 3) Sometimes just closing the bolt without even touching the trigger-"fire".

Is this weapon part of the ones "recalled" for a safety issue? Or is this just a sear engagement problem? Reference: serial number C6214868. Please advise me if I could have this weapon adjusted or fixed under warranty. I have never fired ammo through it, yet.

info@remington.com wrote:

> Recently you requested personal assistance from our on-line support
 > center. Below is a summary of your request and our response.
 > We will assume your issue has been resolved if we do not hear from you
 > within 48 hours.
 > Thank you for allowing us to be of service to you.
 >
 > Subject
 > -----
 > I want to know per the serial number (C6214868),if this rifle started
 out as ...
 >
 > Discussion Thread
 > -----
 > Response (Christy) - 02/19/2002 03:00 PM
 > Dear Mr. Bell,
 > Thank you for contacting Remington Country. The Remington Model
 mentioned was manufactured in 1988 as a .35 Whelen Classic. The Remington
 Classic does not have white spacers as you would see on the BDL model, nor
 the Monte Carlo Comb.
 >
 > Customer (Wayne Bell) - 02/18/2002 07:36 PM
 > I want to know per the serial number (C6214868),if this rifle started
 out as a .35 Whelen Model 700 BDL or Classic. I purchased this weapon
 recently per a consignment sale. Some of the finishes and the stock don't
 appear consistent to 700's I purchased before. It is a blued, standard
 barrel with BDL rifle sights. The stock has a black cap and no white
 stipe-Classics have this style of stock, so I'm confused. I'll send more
 info if you need it.
 >
 > Question Reference #020218-000108
 > -----
 > Topic: Firearms
 > Sub-Topic: Centerfire Rifles
 > Contact Information: waynerbell@vlnet.com
 > Date Created: 02/18/2002 07:36 PM
 > Last Updated: 02/19/2002 03:00 PM
 > Status: Waiting
 >
 > If your issue remains unresolved, please update this question at
 >
 > http://remington.custhelp.com/cgi-bin/remington.cfg/php/enduser/acct_login_submit.php?p_userid=waynerbell@vlnet.com&p_enc_passwd=&p_next_page=myq_upd.php&p_refno=020218-000108&p_created=1014079017
 >
 > You may also update this question by replying to this message. Because
 > your reply will be automatically processed, you MUST enter your reply
 > in the space below. Text entered into any other part of this message
 > will be discarded.
 > [====> Please enter your reply below this line <====]
 >
 > [====> Please enter your reply above this line <====]
 >
 > -----
 > We hope that this information will be helpful to you. If we
 > can be of further assistance, please contact us at
 > 1-800-243-9700, M-F, 9am-5pm EST.
 >
 > Remington Arms Co. -- America's Oldest Gunmaker
 > 870 Remington Drive, Madison, NC 27025
 > 1-800-243-9700 or 1-336-548-8700--FAX: 1-336-548-7801
 > Visit us in Remington Country at <http://www.remington.com/>
 >
 > REMEMBER, FIREARMS SAFETY DEPENDS ON YOU!
 > Whether you are a beginner or an advanced user,
 > our new Safety Section is a must for everyone.

> <http://www.remington.com/safety/safety.htm>
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