

Gun owner asks question regarding bolt action rifle < manufactured 1982.

Discussion Thread

Response (Laura)

3/7/2002 10:35:30 AM

Dear Greg,

Thank you for your inquiry. If you will provide us with the serial number of your firearm, we can determine the date of manufacture. You can also call our Consumer Service Department at 1-877-387-6691 or 1-800-243-9700 for more information. We are offering a Voluntary Safety Modification Program on certain model firearms. You can read more information regarding this program on the front page of our website or through the link below:

http://www.remington.com/Safety_Modification_Program/remington_safety.htm

The safe use and performance of your firearm depends on correct assembly and routine maintenance, as well as adherence to the "10 Commandments of Firearm Safety." <http://www.remington.com/support/10comm.htm> It is critical that you familiarize yourself with the information in both the owners manual and safety booklet. Whether you are a veteran shooter with a collection of Remington firearms, or a first time shooter, take the time to review this important literature and be certain that you are practicing firearm safety!

If you need a replacement copy of your Remington owners manual, or safety booklet, you can download or request a copy from the support section of our web-site.

Owners manuals - <http://www.remington.com/whatsnew/readroom.htm>

Safety Booklet - <http://www.remington.com/pdfs/sftybklt.pdf>

You may also obtain a copy by calling toll free 1-800-243-9700, and pressing option 1.

Customer

3/6/2002 7:22:38 PM

Guys and dolls:

Sorry to bother y'all but the CBS Evening News is hyping something about Remington Arms bolt action rifles manufactured prior to 1982 and a problem with taking the gun off safety and a potential discharge.

Can you email me a list of serial numbers? The caliber is 300 win. or is the list rather voluminous?

Thanks,

Greg S.