

DEAR SIR: I HAVE A 700 BDL THAT IS AFFECTED WITH THIS SAFETY MODIFICATION PR...

Discussion Thread

Response (Laura)

3/7/2002 3:56:02 PM

Dear Mr. Leisering,

We are currently in the process of notifying all of our Remington Authorized Repair Centers about the Safety Modification Program. All of these repair centers should be notified by Friday at the latest. McBrides should be able to perform this for you. If you have any further problems, please let us know and we will be happy to assist you.

Customer (JOHN LEISERING)

3/6/2002 8:05:45 PM

DEAR SIR: I HAVE A 700 BDL THAT IS AFFECTED WITH THIS SAFETY MODIFICATION PROGRAM AND UNDER "HOW TO PARTICIPATE", I CAN TAKE IT TO A AUTHORIZED REPAIR CENTER, OR SHIP TO THE REMINGTON FACTORY. I CALLED MCBRIDE'S INC. HERE IN AUSTIN, TEXAS, (THEY ARE ON YOUR LIST) AND THEY TOLD ME THEY WERE NOT PARTICIPATING IN THIS PROGRAM, AND THE MANAGER SAID I WOULD HAVE TO SHIP TO THE FACTORY. I KNOW FROM EXPERIANCE, THAT THIS IS A REAL PAIN, FINDING A BOX AND TAKING OFF WORK TO TAKE IT TO THE UPS SHIPPING POINT. IS THERE ANYONE ELSE IN THE AUSTIN AREA THAT WILL TAKE CARE OF THIS? THANKS IN ADVANCE FOR YOUR HELP.

JOHN LEISERING 16460 LUCKY HIT ROAD LEANDER, TEXAS 78641-8522
512-259-1322