

To whom it may concern: I recently saw a segment on a local news station about...

Discussion Thread

Response (Laura)

3/7/2002 11:36:59 AM

Dear Mr. Matson,
Thank you for your inquiry. We would need to know the Model number and serial number of your firearm to properly answer your inquiry. We do have a voluntary Safety Modification Program on certain model bolt action rifles. You can read more about this through the front page of our website or through the link below:

http://www.remington.com/safety_modification_program/remington_safety.htm

The safe use and performance of your firearm depends on correct assembly and routine maintenance, as well as adherence to the "10 Commandments of Firearm Safety." <http://www.remington.com/support/10comm.htm> It is critical that you familiarize yourself with the information in both the owners manual and safety booklet. Whether you are a veteran shooter with a collection of Remington firearms, or a first time shooter, take the time to review this important literature and be certain that you are practicing firearm safety!

If you need a replacement copy of your Remington owners manual, or safety booklet, you can download or request a copy from the Support section of our web-site.

Owners manuals - <http://www.remington.com/whatsnew/readroom.htm>

Safety Booklet - <http://www.remington.com/pdfs/sftybklt.pdf>

You may also obtain a copy by calling toll free 1-800-243-9700, and pressing option 1.

Customer (Duane Matson)

3/6/2002 9:23:59 PM

To whom it may concern:

I recently saw a segment on a local news station about problems with bolt action remington rifles made before 1982. They said they may misfire when you push the safety on. I was wondering if there was a recall on these, and if so what models would this include and where can I get it repaired?

Thank you,
D. Matson