

My husband and I are both hunters, as are our children, and we have many fire...

Discussion Thread

Response (Laura)

3/7/2002 2:02:18 PM

Dear Mr. & Mrs. Crossley,
Thank you for your inquiry. We have a Safety Modification Program on certain model bolt action rifles. This is a voluntary program, it is not a recall. This is designed to remind people of the existence of the bolt-lock feature and to offer customers the opportunity to modernize their products.

You can read more information regarding our firearms and our Safety Modification program through the front page of our website or the link below:

http://www.remington.com/Safety_Modification_Program/remington_safety.htm

If you have any questions, please feel free to contact us at 1-800-243-9700 or 1-877-387-6691.

The safe use and performance of your firearm depends on correct assembly and routine maintenance, as well as adherence to the "10 Commandments of Firearm Safety." <http://www.remington.com/support/10comm.htm> It is critical that you familiarize yourself with the information in both the owners manual and safety booklet. Whether you are a veteran shooter with a collection of Remington firearms, or a first time shooter, take the time to review this important literature and be certain that you are practicing firearm safety!

If you need a replacement copy of your Remington owners manual, or safety booklet, you can download or request a copy from the Support section of our web-site.
Owners manuals - <http://www.remington.com/whatsnew/readroom.htm>
Safety Booklet - <http://www.remington.com/pdfs/sftybklt.pdf>
You may also obtain a copy by calling toll free 1-800-243-9700, and pressing option 1.

Customer (Julie Crossley)

3/7/2002 12:44:05 PM

My husband and I are both hunters, as are our children, and we have many firearms that we own. Last evening while watching the television, we had just caught the end of a broadcast about a recall on Remington rifles, and due to owning several Remington rifles, we wanted to know more information on this issue, especially since our children also use them. Could you please forward any information on this issue, so that we can see if it pertains to any of the guns that we have? Thank you for anything that you can provide and have a great day!

Julie Crossley
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