

Safety concerns model 700 243 ADL

Discussion Thread

Response (Laura) 3/15/2002 9:54:12 AM
Dear Mr. Cunningham,
According to the repair number provided, you did receive a new trigger assembly which has the non-bolt lock safety. This is the same safety used in the Safety Modification Program. As long as you adhere to the "10 Commandments of Firearms Safety", keep it properly maintained and do not make inappropriate alterations, the Model 700 is a safe firearm.

Customer 3/7/2002 4:01:25 PM
Your response failed to address my question. I will try to rephrase the question.
This year, Remington repaired my rifle which is a model 700 manufactured in 1979.
During these repairs, the bolt assembly was replaced. According to the Bolt-lock Safety Modification Program this rifle should have the trigger assembly replaced. Did the replacement of the bolt assembly take care of the concern of this rifle under the Safety Modification Program? Does the trigger assembly need to be replaced? If so; why was this not done when Remington had the rifle the end of January 2002?

I would appreciate your response to my questions since it was Remington which recently made major modifications to this rifle.

Subj: [Incident 020307-000106] safety concerns model 700 243 ADL
Date: 3/13/02 1:05:27 PM Central Standard Time
From: info@remington.com
To: cunninghamwanda@cs.com

Recently you requested personal assistance from our on-line support center. Below is a summary of your request and our response. We will assume your issue has been resolved if we do not hear from you within 48 hours.
Thank you for allowing us to be of service to you.

Subject

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Response (LAURA) 03/13/2002 02:05 PM
Dear Sir,
For nearly 40 years, the Remington Model 700 bolt-action rifle has been one of America's premier hunting rifles.
Over 4 million model 700 of these rifles have been sold to hunters, target shooters and law enforcement agencies across the United States. When used following the rules of safe gun handling, including proper maintenance, and not inappropriately altered, the Remington model 700 is a safe rifle.
We suggest you go to "the safety center" on our website www.remington.com

Customer - 03/07/2002 04:01 PM
Remington recently repaired (repaired #RE00036567) rifle serial number
A6806957 REPLACEMENT E6625977.

News reports have raised concern about the bolt lock of some rifles which
could cause discharge while safety is still ON.

Please advise if the above rifle is free of any defects which could cause
accidental discharge of the rifle as it is today; after the above repairs
have been made.

Remington has always shown to me the greatest concern for customer service
and safety. I am appreciative of my contacts with Remington.

Question Reference #020307-000106

Contact Information: cunninghamwanda@cs.com
Date Created: 03/07/2002 04:01 PM
Last Updated: 03/13/2002 02:05 PM
Status: Waiting