

Re: model 700 ad1

Discussion Thread

Response (Laura) 3/11/2002 3:33:54 PM  
Dear Mr. Holcomb,  
Thank you. We appreciate you giving us the opportunity to be of service to you.

Customer (gary) 3/7/2002 9:29:39 PM  
info@remington.com wrote:

>  
> Recently you requested personal assistance from our on-line support  
> center. Below is a summary of your request and our response.  
> We will assume your issue has been resolved if we do not hear from you  
> within 48 hours.  
> Thank you for allowing us to be of service to you.

> Subject

> -----  
> Re: model 700 ad1

> Discussion Thread  
> -----

> Response (LAURA) - 03/08/2002 11:11 AM  
> Dear Mr. Holcomb,  
> Thank you for your inquiry. We have a Safety Modification Program on  
> certain model bolt action rifles. This is a voluntary program, it is not a  
> recall. This is designed to remind people of the existence of the  
> bolt-lock feature and to offer customers the opportunity to modernize  
> their products.

>  
> You can read more information regarding our firearms and our Safety  
> Modification program through the front page of our website or the link  
> below:

> [http://www.remington.com/safety\\_modification\\_program/remington\\_safety.htm](http://www.remington.com/safety_modification_program/remington_safety.htm)

>  
> The safe use and performance of your firearm depends on correct assembly  
> and routine maintenance, as well as adherence to the "10 Commandments of  
> Firearm Safety." <http://www.remington.com/support/10comm.htm> It is  
> critical that you familiarize yourself with the information in both the  
> owners manual and safety booklet. Whether you are a veteran shooter with a  
> collection of Remington firearms, or a first time shooter, take the time  
> to review this important literature and be certain that you are practicing  
> firearm safety!

>  
> If you have any questions, please feel free to contact us at  
> 1-800-243-9700 or 1-877-387-6691.

> Customer ( gary) - 03/07/2002 09:29 PM

> Dear Sirs

> A friend of mine told me he saw on the news that there is a recall  
> on my gun ( Reference below ) because it was manufactured before 1982  
> does this apply to my gun and if so what do i need to do ??

> thank you  
> Gary Holcomb

> Remington Information wrote:

> >  
> > Dear Sir,

> > Your Remington M700 ADL, serial number 6205855, was manufactured in

1969.  
> > We do still manufacture the M700 series.  
> >  
> > If you will complete the form located at the following link, we will  
forward  
> > to you an owner's manual on your Remington firearm:  
> >  
> > <http://www.remington.com/Support/omreq.htm>  
> >  
> > We hope that this information will be helpful to you. If we can be  
of  
> > further assistance, please contact us at 1-800-243-9700, M-F,  
9am-5pm EST.  
> >

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> > -----  
> > Remington Arms Co. -- America's Oldest Gunmaker  
> > 870 Remington Drive, Madison, NC 27025  
> > 1-800-243-9700 or 1-336-548-8700--FAX: 1-336-548-7801  
> > [info@remington.com](mailto:info@remington.com) -- <http://www.remington.com>  
> >

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> > -----  
> > From: gary[SMTP:prince@labyrinth.net]  
> > Sent: Saturday, November 13, 1999 11:46 AM  
> > To: [info@remington.com](mailto:info@remington.com)  
> > Subject: model 700 adl

> > dear sir  
> > I have a model 700 adl  
> > serial no. 6205855  
> > could you tell me when this rifle was manufactured and if there is  
> > replacement parts still available from the factory??  
> > would it be possible for you to email me a parts list??  
> > thank you  
> > Gary Holcomb  
> > Rt 4 box 401-c  
> > Fairmont WV 26554  
> >

> Question Reference #020307-000172

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> Contact Information: [prince@labyrinth.net](mailto:prince@labyrinth.net)  
> Date Created: 03/07/2002 09:29 PM  
> Last Updated: 03/08/2002 11:11 AM  
> Status: waiting

> If your issue remains unresolved, please update this question at

> [http://remington.custhelp.com/cgi-bin/remington.cfg/php/enduser/acct\\_login\\_submit.php?p\\_userid=prince@labyrinth.net&p\\_enc\\_passwd=&p\\_next\\_page=myq\\_upd.php&p\\_refno=020307-000172&p\\_created=1015554579](http://remington.custhelp.com/cgi-bin/remington.cfg/php/enduser/acct_login_submit.php?p_userid=prince@labyrinth.net&p_enc_passwd=&p_next_page=myq_upd.php&p_refno=020307-000172&p_created=1015554579)

> You may also update this question by replying to this message. Because  
> your reply will be automatically processed, you MUST enter your reply  
> in the space below. Text entered into any other part of this message  
> will be discarded.  
> [====> Please enter your reply below this line <====]

Laura  
thank you for response well the bolt lock is on my gun and I never did  
care for it  
so I will get form filled out and also call you for shipping info.  
I was told this was a recall and the actual problem was when

loading gun on closing bolt gun went off. this happened to me on 2  
different occasions  
thr first time i thought i might have had my finger on trigger but  
second time i didnt  
also i am sure gun was on safe when bolt was closed.  
So the best thing is to have you look at it and repair bolt lock  
and see if u can reproduce the other problem.  
thanks  
Gary Holcomb

>  
> [====> Please enter your reply above this line <====]  
>  
> -----  
> We hope that this information will be helpful to you. If we  
> can be of further assistance, please contact us at  
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> 870 Remington Drive, Madison, NC 27025  
> 1-800-243-9700 or 1-336-548-8700--FAX: 1-336-548-7801  
> Visit us in Remington Country at <http://www.remington.com/>  
>  
> REMEMBER, FIREARMS SAFETY DEPENDS ON YOU!  
> whether you are a beginner or an advanced user,  
> our new Safety Section is a must for everyone.  
> <http://www.remington.com/safety/safety.htm>  
> -----  
>  
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