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Discussion Thread

Response (Laura)

3/8/2002 4:16:41 PM

Dear Mr. Fountaine,

Thank you for your inquiry. We have a Safety Modification Program on certain model bolt action rifles. This is a voluntary program, it is not a recall. This is designed to remind people of the existence of the bolt-lock feature and to offer customers the opportunity to modernize their products.

You can read more information regarding our firearms and our Safety Modification program through the front page of our website or the link below:

[http://www.remington.com/safety\\_modification\\_program/remington\\_safety.htm](http://www.remington.com/safety_modification_program/remington_safety.htm)

The safe use and performance of your firearm depends on correct assembly and routine maintenance, as well as adherence to the "10 Commandments of Firearm Safety." <http://www.remington.com/support/10comm.htm> It is critical that you familiarize yourself with the information in both the owners manual and safety booklet. Whether you are a veteran shooter with a collection of Remington firearms, or a first time shooter, take the time to review this important literature and be certain that you are practicing firearm safety!

If you have any questions, please feel free to contact us at 1-800-243-9700 or 1-877-387-6691.

Customer (Orill Fountaine)

3/8/2002 3:51:29 PM

Ref: Rifles that fire when the safety is taken off.

I saw a piece on CBS news about repair of Remington model pre-1982 model 700 rifles for \$20 and I would like mine repaired. What are the details? Where can I take my rifle to be repaired?