

catalog request

Discussion Thread

Response (Laura)

3/11/2002 2:13:50 PM

Dear Mr. Hayford,
Thank you for your inquiry and your support. We have a Safety Modification Program on certain model bolt action rifles. This is a voluntary program, it is not a recall. This is designed to remind people of the existence of the bolt-lock feature and to offer customers the opportunity to modernize their products.

You can read more information regarding our firearms and our Safety Modification program through the front page of our website or the link below:

http://www.remington.com/safety_modification_program/remington_safety.htm

The safe use and performance of your firearm depends on correct assembly and routine maintenance, as well as adherence to the "10 Commandments of Firearm Safety." <http://www.remington.com/support/10comm.htm> It is critical that you familiarize yourself with the information in both the owners manual and safety booklet. Whether you are a veteran shooter with a collection of Remington firearms, or a first time shooter, take the time to review this important literature and be certain that you are practicing firearm safety!

If you have any questions, please feel free to contact us at 1-800-243-9700 or 1-877-387-6691.

Customer

3/10/2002 7:02:05 PM

I would like to request a catalog to show my customers available products from your company.

Mark's Gun Service
24297 Lincoln Hwy
Delphos, OH 45833

In regards to the safety recall on bolt action rifles, what is the years under question?

I'm sorry that the safety recall came about the way it did. People should always treat a gun like its loaded and check to see if it is loaded.

Thank you.
Mark Hayford