

I had heard that you were recalling a rifle, that had various incidents where...

Discussion Thread

Response (Laura)

3/15/2002 11:39:14 AM

Dear Mr. Rice,

Thank you for your inquiry. We have a Safety Modification Program on certain model bolt action rifles. This is a voluntary program, it is not a recall. This is designed to remind people of the existence of the bolt-lock feature and to offer customers the opportunity to modernize their products.

You can read more information regarding our firearms and our Safety Modification program through the front page of our website or the link below:

http://www.remington.com/safety_modification_program/remington_safety.htm

The safe use and performance of your firearm depends on correct assembly and routine maintenance, as well as adherence to the "10 Commandments of Firearm Safety." <http://www.remington.com/support/10comm.htm> It is critical that you familiarize yourself with the information in both the owners manual and safety booklet. Whether you are a veteran shooter with a collection of Remington firearms, or a first time shooter, take the time to review this important literature and be certain that you are practicing firearm safety!

If you have any questions, please feel free to contact us at 1-800-243-9700 or 1-877-387-6691.

Customer (Sean Rice)

3/14/2002 12:50:08 PM

I had heard that you were recalling a rifle, that had various incidents where it fired by itself. I was wondering if this was true and what specific model it was. My only concern is that I recently bought a rifle from you in the last year and just wanted to be safe and find out if this recall was true. Thanks for your information.