

I've had a concern about loading and unloading this bolt action rifle for yea...

#### Discussion Thread

Response (Kay)

4/2/2002 4:00:38 PM

Dear Lynn:

Thank you for your inquiry. We have a Safety Modification Program on certain model bolt action rifles, including the Model 700. This is a voluntary program, it is not recall. This is designed to remind people of the existence of the bolt lock feature and to offer customers the opportunity to modernize their products.

We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you send your firearm to our Iliion, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box.
3. Remove all accessories from your firearm to prevent loss or damage.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.  
Attn: Arms Services Division/Repairs  
14 Hoefler Avenue  
Iliion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

Customer (Lynn Burton)

3/30/2002 5:18:36 PM

I've had a concern about loading and unloading this bolt action rifle for years. I sometimes have difficulty loading factory load shells into this gun, extremely tight! Is this the brand of rifle that the safety mechanism has been changed so it remains in a safe position while loading and unloading shells? If so what is the most practical way to get this done. The trigger has a feather light touch to it that I prefer to keep. However, I did have a problem with the firing pin not hitting the primer hard enough to fire the shell last year. A good cleaning and oiling appears to have helped. I live in Bozeman Montana. I love this rifle. It was given to me by my dad when I was a youth and I've taken my elk every year with it. Thank You for Getting Back with me.