

Need Information

Discussion Thread

Response (Jessica)  
Dear Ed,

4/25/2002 11:41:21 AM

Please allow 7-10 business days for your owner's manual to arrive.

Customer

4/21/2002 8:33:26 PM

Hi. I followed the instructions below to request an original owner's manual, but could never find a form to request one. I filled out email address, etc., etc., but no form for the manual. Can you mail an original owners manual for the Remington Model 721 ( Mine is S/N 175223) in .300 H&H to:

Eddie Owens  
P. O. Box 225  
Gila Bend, NV 85337.

would also like the information on the bolt modification mentioned in your email.

Thanks, Ed. Owens

info@remington.com wrote:

>  
> Recently you requested personal assistance from our on-line support  
> center. Below is a summary of your request and our response.  
> We will assume your issue has been resolved if we do not hear from you  
> within 48 hours.  
> Thank you for allowing us to be of service to you.  
>  
> Subject  
> -----  
> Need Information  
>  
> Discussion Thread  
> -----  
> Response (LAURA) - 04/24/2002 03:31 PM  
> Dear Mr. Owens,  
> According to the information provided, this firearm was manufactured in  
> or around 1951. The Model 721 was a popular bolt action rifle during its  
> time. It was manufactured from 1950-1957. Dear Sir,  
>  
> If you will complete the form located through the link below we will  
> forward to you a copy of the original owner's manual.  
>  
> <http://www.remington.com/whatsnew/readroom.htm>  
>  
> We have a Safety Modification Program on certain model bolt action  
> rifles. This is a voluntary program, it is not a recall. This is designed  
> to remind people of the existence of the bolt-lock feature and to offer  
> customers the opportunity to modernize their products.  
>  
> You can read more information regarding our firearms and our Safety  
> Modification program through the front page of our website or the link  
> below:  
>  
> [http://www.remington.com/safety\\_modification\\_program/remington\\_safety.htm](http://www.remington.com/safety_modification_program/remington_safety.htm)  
>  
> The safe use and performance of your firearm depends on correct assembly  
> and routine maintenance, as well as adherence to the "10 Commandments of

Firearm Safety." <http://www.remington.com/support/10comm.htm> It is critical that you familiarize yourself with the information in both the owners manual and safety booklet. Whether you are a veteran shooter with a collection of Remington firearms, or a first time shooter, take the time to review this important literature and be certain that you are practicing firearm safety!

>

> If you have any questions, please feel free to contact us at 1-800-243-9700 or 1-877-387-6691.

>

> Customer - 04/21/2002 08:33 PM

> I recently came into possession of a Remington Model 721 in .300 H&H, Serial No. 175223.

>

> what can you tell me about this specific rifle? when was it manufactured, how successful was it? what is the best short Range for sighting in? But perhaps most important of all: How does the bolt release? I've tried everything. There's a small tab near the front of the trigger that looks like a lever, but I'm reluctant to try force on it. would appreciate having the above information.

>

> Ed Owens

>

> Question Reference #020421-000110

-----

> Contact Information: eddie@gilabend.net

> Date Created: 04/21/2002 08:33 PM

> Last Updated: 04/24/2002 03:31 PM

> Status: Waiting

>

> If your issue remains unresolved, please update this question at [http://remington.custhelp.com/cgi-bin/remington.cfg/php/enduser/acct\\_login\\_submit.php?p\\_userid=eddie@gilabend.net&p\\_enc\\_passwd=&p\\_next\\_page=myq\\_upd.php&p\\_refno=020421-000110&p\\_created=1019435606](http://remington.custhelp.com/cgi-bin/remington.cfg/php/enduser/acct_login_submit.php?p_userid=eddie@gilabend.net&p_enc_passwd=&p_next_page=myq_upd.php&p_refno=020421-000110&p_created=1019435606)

>

> You may also update this question by replying to this message. Because your reply will be automatically processed, you MUST enter your reply in the space below. Text entered into any other part of this message will be discarded.

> [==== Please enter your reply below this line =====]

>

> [==== Please enter your reply above this line =====]

>

-----

> we hope that this information will be helpful to you. If we can be of further assistance, please contact us at 1-800-243-9700, M-F, 9am-5pm EST.

>

> Remington Arms Co. -- America's oldest Gunmaker

> 870 Remington Drive, Madison, NC 27025

> 1-800-243-9700 or 1-336-548-8700--FAX: 1-336-548-7801

> Visit us in Remington Country at <http://www.remington.com/>

>

> REMEMBER, FIREARMS SAFETY DEPENDS ON YOU!

> whether you are a beginner or an advanced user,

> our new Safety Section is a must for everyone.

> <http://www.remington.com/safety/safety.htm>

-----