

Model 700 Rifle Bolt Safety Repair

Discussion Thread

Response (Laura)

8/1/2002 11:45:04 AM

Dear Mr. Bake,

Thank you for your comments and inquiry. \$20 is a significant discount to the cost of cleaning and inspection particularly if additional repair is required. We feel this is an appropriate charge for guns that are at least 20 years old. This is not a recall, it is a voluntary Safety Modification Program. This is designed to remind people of the existence of the bolt-lock feature and to offer customers the opportunity to modernize their products.

Customer (Ronald C. Bake)

7/30/2002 11:33:43 AM

Dear Remington:

I have a Remington Model 700 in 270 caliber I bought new circa 1964 (serial #343463). Fine gun, I have used it extensively through the years. I am puzzled though, why Remington would charge \$20.00 to correct what I consider a design defect. The rebate coupon notwithstanding, this doesn't reflect any credit on Remington.

R.C.Bake