

I'm still working on getting my new model 700 30-06 working. I can disengage ...

#### Discussion Thread

Response (Chris)

8/22/2002 9:50:50 AM

Dear Mr. Toven,

We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.  
Attn: Arms Services Division/Repairs  
14 Hoeft Avenue  
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

Customer (Todd Toven)

8/19/2002 1:49:24 AM

I'm still working on getting my new model 700 30-06 working.

I can disengage the bolt security system per the instructions...getting the red dot showing with the bolt open.

However, when I go to close the bolt (yes...even when the safety mechanism is in the FIRE position I cannot get the bolt fully cammed into the firing position.

Yes, the bolt actually goes down further than if it was in the white dot/safe position...but the bolt stops short sticking straight out sideways from the gun and will not go down into the resting groove slot.

I've tried every conceivable combination and chronology of doing things. Please help. The directions did not help me.

Thanks,

--Todd Toven