

I have a pre-1982 Model 700 ADL which I took to Accuracy Gun Shop (your local...

Discussion Thread

Response (Laura)

9/12/2002 10:05:20 AM

Dear Mr. Hutton,

We regret you are having a difficult time locating Remington Safety Products. The \$20 rebate coupon is not toward the Bolt Lock Safety modification Program. This rebate is good toward the purchase of up to \$20 worth of Remington Safety Products. If you cannot locate these products in your local sporting goods store, you may also wish to check with Bass Pro Shops, Cabelas, or Walmart.

Customer (Jim Hutton)

8/30/2002 4:21:38 PM

I have a pre-1982 Model 700 ADL which I took to Accuracy Gun Shop (your local authorized warranty repair facility) to have the bolt lock removed as per your publicised safety notice. I paid the \$20 cost, and received your \$20 safety rebate coupon. Problem: Accuracy Gun Shop does not carry your cable locks, which is the only safety device on the list which would be of any use to me. I then looked for your local authorized dealer, which is Big 5 Sporting Goods. I called the closest Big 5 store (20 minute drive) and they do not have your brand of cable lock in stock, didn't know if they had ever carried it or not, and told me they could not special order that item for me.

If I send you this coupon, can you send me back my \$20.00? As it is, I find your rebate offer to be a time-consuming and unsatisfactory reward for ensuring that my rifle that you manufactured has been properly modified to be safe.

Please respond,

Jim Hutton
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