

Dear Remington, I purchased a Remington 300 Ultra Mag late last year and have...

Discussion Thread

Response (Jessica)

9/25/2002 4:56:08 PM

Average turn around time is 4 weeks for factory repair. If you are pushed for time you may want to contact a Remington Authorized Repair Center for help. If the problem is found to be a manufacturing defect it will be covered under the factory 2 year warranty. You may find an authorized dealer from the link below:

http://www.remington.com/safety_modification_program/rarc.htm

We hope that this will help to get your gun back as soon as possible.

Thanks-
Melissa

Customer (Sven Jones)

9/22/2002 10:58:37 PM

Dear Remington;

You have suggested that I send my rifle to your facility to be looked at by Remington Professionals. Would this service be covered under warranty? And do you know what the turn around time would be? Big game Rifle season starts on October 27th. Don't want to miss out on that. Thank you for your assistance,
Sincerely
In Christ
Sven E Jones