

I saw in a Gun magazine recently that you are authorizing or otherwise repair...

Discussion Thread

Response (Laura)

1/14/2003 1:53:05 PM

Dear Mr. Downing,

We apologize for the delay in response. We are offering a Safety Modification Program on certain bolt action rifles, including the Model 722. This is a voluntary program, it is not a recall. This is designed to remind people of the existence of the bolt-lock feature and to offer customers the opportunity to modernize their products. We strongly recommend that you take advantage of this offer.

You can read more information regarding our firearms and our Safety Modification program through the front page of our website or the link below:

http://www.remington.com/safety_modification_program/remington_safety.htm

The safe use and performance of your firearm depends on correct assembly and routine maintenance, as well as adherence to the "10 Commandments of Firearm Safety." <http://www.remington.com/support/10comm.htm> It is critical that you familiarize yourself with the information in both the owners manual and safety booklet. Whether you are a veteran shooter with a collection of Remington firearms, or a first time shooter, take the time to review this important literature and be certain that you are practicing firearm safety!

If you have any questions, please feel free to contact us at 1-800-243-9700 or 1-877-387-6691.

Customer (Mark Downing)

1/7/2003 12:51:42 AM

I saw in a Gun magazine recently that you are authorizing or otherwise repairing the safety mechanisms and trigger assemblies on these rifles; is that true? I have two model 722's and the safety goes on hard, but comes off way too easy.....can you help with these please; by the way they are both extremely accurate.

Thank you,

Mark Downing

Scottsdale, Az. age 54