

I need help on a 700 ADL youth syn.

Discussion Thread

Response (Chris)  
Dear Mr. Darling,

12/1/2003 9:53:28 AM

We regret that you are experiencing problems with your firearm. The safety assembly is a factory restricted part.

Based on the information you have provided, we suggest that you send your firearm to our Iliion, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.  
Attn: Arms Services Division/Repairs  
14 Hoefler Avenue  
Iliion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to our <a href="http://www.remington.com/support/warranty.htm" target="\_blank">Firearms Warranty </a>.

Customer (David Darling)

12/1/2003 9:50:05 AM

I purchased a 700 ADL youth synthetic rifle in 243 on Nov 21, 2003 for a hunting trip with my daughter beginning on Nov. 22. I mounted a scope and went off to the range with only one hour of range time left. At the range upon the first attempt to use the safety, the safety lever broke off down in the stock (at a cross hole location). Fortunately the gun was not in the safe mode. I sighted the rifle in, but wrestled the whole time about the idea of a youth gun without a working safety. We were leaving at 6:00 AM the next morning. Well, when I got home, I took the rifle apart and took the broken part out of the gun, and I carefully welded it back together. I checked a double checked the operation and it fuctioned properly.

when I reassembled the gun, I used the torque specifications in the manual. Using what I thought were the proper specifications, I split the rear synthetic trigger housing boss.

I was very discouraged. Well we went, the rifle worked great and my daughter had a successful and memorable hunt. Now I need a new safety lever and a new trigger housing. What do I need to do?