Model 700 "J safety mechanism Discussion Thread Response (Chris) Dear Mr. Prentice, 12/8/2003 12:36:09 PM If in the US, We apologize for any inconvenience you may be experiencing. If in the US, we recommend taking/shipping the firearm to one of the following Remington Premier Repair Centers for inspection. Send to Bolsa if you live in the following states: CA NY UT, AZ Bolsa Gunsmithing 7404 Bolsa Ave. Westminster, CA 92683 Phone: 714-894-9100 Fax: 714-898-9164 Send to Allison & Carey if you live in the following states: OR, WA, ID, MT, AK Allison & Carey Gun Works, Inc. 17311 SE Stark Portland, OR 97233 Phone: 503-256-5166 Send to Sportsman's Haven if you live in the following states: OH, PA, WV, VA, VT, NH, MD, DE Sportsman's Haven, Inc. 14695 East Pike Rd. Cambridge, OH 43725 Phone: 740-432-7243 Fax: 740-432-3204 Send to Mann & Son if you like in the Kallowing states: IL, IN, MS, AR, WI Mann & Son Sporting Goods 515 W Water St. Pinckneyville, IL Phone: 618-357-2911 62274 Fax: 618-357-3658 Send to Ahlman's if you live the following states: MN, IA, MO, KS, IN, SD, ND, WY, NE Ahlman's, Inc. 9525 W. 230th Street 9323 W. 230th Street Morristown, MN 55052 Phone: 507-685-4244 Fax: 507-685-4280 http://www.ahlmans.com/ Send to Sports warld if you live in the following states: OK, TX, NM, CO, LA Sports World, Inc. 5800 S. Lewis Ave. Suite 154 Tulsa, OK 74105 Phone: 918-742-4027 Fax: 918-72+3981 Send to Paducah if you live in the following states: KY, TN, NC, SC, GA, AL, FL Paducah Shooters Supply, Inc. 3919 Catiro St. Paducah, KY 42001. Phone: 270-442-3242 Fax: 270-442-5022

Send to Williams Gun Sight if you live in the following states: MI, NY, CT, RI, NJ, MA, ME williams Gun Sight & Outfitters 7389 Lapeer Rd., Route #1 P.O. Box 329 Davidson, MI 48423 Phone: 810-653-2131 Fax: 810-658-2140

You can find additional Remington Warranty Centers for the US and internationally at the following section of our site.

http://www.remington.com/repairsvc/modelse@ection.asp

To view the warranty for Remington firearms, go to:

http://www.remington.com/support/warranty.htm.

Customer (Keith Prentice)

12/3/2003 9:11:54 PM

I just bought the model 700 and it comes with the new safety mechanism that is set with a "J" key. My brother closed the bolt and turned the key to the "white" safety on and pulled the trigger. Now I can't get the safety to unlock so I can get the bolt out.

What do I do to get the bolt out and will this hurt the gun? I have read through the instruction manual and all it says is never engage this when the bolt is chambered closed. It doesn't say how to unlock it or what, if any, damage it will do.

I appreciate your assistance as I love this new rifle and am very upset about this.

Regards, Keith Prentice