

Faulty Safety Mechanism Caused Accidental, VERY DANGEROUS, Unexpected Discharge of 2004, 700 Mountain Rifle

Discussion Thread

Response (Chris) 10/28/2004 4:57:06 PM
Dear Mr. Moreira,

I apologize for the delay in responding. We have had a high volume of emails and I am just getting to emails sent in last Thursday.

The firearm will have to go to a Canadian Remington Warranty Center for resolution. Include a copy of your email to explain with your name address and daytime phone number.

<http://www.remington.com/support/repairsvc/canada.htm>

We will reimburse up to \$25 US dollars for shipping to the Remington Authorized Repair Center. Send a receipt for shipping to my attention at:

Remington Arms, Inc
Attn: Chris
PO Box 700
Madison, NC 27025
fax: 336-548-7801, Attn: Chris

Customer (Adam Moreira) 10/21/2004 10:09:39 PM
A waiting time of two to three for a response to this message is completely unacceptable. I request that issue be responded to immediately.
Sincerely, Adam Moreira