

Remington Model 788 Mind of its own! Help!!!

Discussion Thread

Response (Inez)

11/30/2004 4:56:03 PM

Dear Benjamin

These guns were not included in the Safety Modification Program; however, we do suggest that you send your firearm to our Ilion, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.  
Attn: Product Services Division  
14 Hoefler Avenue  
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to our <a href="http://www.remington.com/support/warranty.htm" target="\_blank">Firearms Warranty </a>.

Customer (Benjamin Rod)

11/21/2004 9:09:00 PM

I have a Remington Model 788 bolt action right handed rifle. Its a 243 in caliber which was my grandfathers. The problem is sometimes you can take the safety off and it will shoot other times you have to put a ton of pressure on the trigger before it shoots. The bolt is secure and the round is properly seated. Please help me someone told me that there was a recall on this model for a defective part. Please help me get this to work! Thanks and try not to work to hard today.

Benjamin Rod