

dangerous firearm

Discussion Thread

Response (Chris)
Dear Mr. Terris,

2/17/2005 2:53:55 PM

Thank you for contacting Remington Country. Your Model 721 was produced in 1948. Your rifle was originally installed with a bolt-lock, which means you have to put the safety switch on fire before you can open the bolt. We are offering a conversion at a special price if you would like your firearm converted, so that you can open the bolt at anytime with the safety on safe. To view more details regarding this modification, go to:

http://www.remington.com/Safety_Modification_Program/remington_safety.htm

Based on the information you have provided, we suggest that you discontinue use and send your firearm to our Ilion, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoeftler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to our <http://www.remington.com/support/warranty.htm> target="_blank">Firearms Warranty .

Customer (Glenn Terris)

2/16/2005 7:53:16 PM

I have a model 721 30:06 bolt action remington. the firearm is quite old but in excellent shape. I hunt with it regularly. while searching to determine it age. I found where the firearm has accidentally discharged while trying to unload. My firearm requires the safety to be off in order to unload. what should I do to ensure the firearm is safe?