

Unintended discharge

Discussion Thread

Response (Billy)

5/2/2005 8:21:05 AM

Dear Jim,

Thank you for contacting Remington Arms. I am sorry that you have experienced problems with your rifle. Have you had the trigger adjusted on your rifle? If this ever happens, 99.9% of the time it is due to an improper trigger adjustment. Regardless, we highly recommend that you send your rifle to the factory for inspection.

Based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.  
Attn: Arms Services Division/Repairs  
14 Hoefler Avenue  
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to our <http://www.remington.com/support/warranty.htm> target="\_blank">Firearms Warranty </a>.

Customer (Jim Rush)

4/29/2005 5:29:11 PM

I have a Remington 700 VLS. I was at the range and had the rifle on sandbags facing downrange. I single loaded a cartridge, closed the bolt and pulled the trigger. When the rifle did not fire, I noted that I had not disengaged the safety. I removed my finger from the trigger and released any contact with the rifle so that it was just sitting on the sandbags. When I pushed the safety to the off position the rifle discharged. No one was hurt and the bullet went downrange safely. I am very upset and concerned with this series of events. What would cause such

a situation and what steps can I take to prevent any further incidents?  
Right now I have no confidence in the safety of this firearm.  
Jim Rush