

Re: Remington Guns [Incident: 050914-000023]

Discussion Thread

Response (Chris) 10/17/2005 4:20:51 PM
Dear Mr. Critchell,

The factory turn-around time is averaging 3 weeks. Some of the Premier Centers can turn it around in the same week.

If in the US, we recommend taking/shipping the firearm to one of the following Remington Premier Repair Centers for inspection. The repair centers will ship it back in the same case.

You do not need to call them just include a note inside with the rifle with the reason sent in and your name, address, and daytime number.

Send to J & G if you live in the following states: CA, NV, UT, AZ
J & G Gunsmithing
625 Vernon St
Roseville, CA 95678
916-786-9200

Send to Allison & Carey if you live in the following states: OR, WA, ID, MT, AK
Allison & Carey Gun Works, Inc.
17311 SE Stark
Portland, OR 97233
Phone: 503-256-5166

Send to Sportsman's Haven if you live in the following states: OH, PA, WV, VA, VT, NH, MD, DE
Sportsman's Haven, Inc.
14695 East Pike Rd.
Cambridge, OH 43725
Phone: 740-432-7243
Fax: 740-432-3204

Send to Mann & Son if you live in the following states: IL, IN, MS, AR, WI
Mann & Son Sporting Goods
515 W Water St.
Pinckneyville, IL 62274
Phone: 618-357-2911
Fax: 618-357-3658

Send to Ahlman's if you live in the following states: MN, IA, MO, KS, IN, SD, ND, WY, NE
Ahlman's, Inc.
9525 W. 230th Street
Morristown, MN 55052
Phone: 507-685-4244
Fax: 507-685-4280
<http://www.ahlmans.com/>

Send to Sports world if you live in the following states: OK, TX, NM, CO, LA
Sports world, Inc.
6841 East 41st St.
Tulsa, OK 74145
Phone: 918-742-4027
Fax: 918-72-3981

Send to Paducah if you live in the following states: KY, TN, NC, SC, GA, AL, FL

Paducah Shooters Supply, Inc.
3919 Cairo St.
Paducah, KY 42001
Phone: 270-442-3242
Fax: 270-442-5022

Send to Williams Gun Sight if you live in the following states: MI, NY,
CT, RI, NJ, MA, ME
Williams Gun Sight & Outfitters
7389 Lapeer Rd., Route #1
P.O. Box 329
Davidson, MI 48423
Phone: 810-653-2131
Fax: 810-658-2140

You can find additional Remington Warranty Centers for the US and
internationally at the following section of our site.

<http://www.remington.com/repairsvc/modelselection.asp>

To view the warranty for Remington firearms, go to:

<http://www.remington.com/support/warranty.htm>

Customer (Dwight Critchell) 10/11/2005 4:13:47 PM
Incident created due to reply to expired incident 050914-000023.

How long do you need the gun for the safety Modification Program?
Do I need to call first or simply send the gun to Ilion with the completed
Repair Form?
If I ship it in a plastic & foam case will it be returned in the same case?

Thank you,
Dwight Critchell