

Company	RACI					
Business	Arms Service					
Subject	SMP Program Summary					
By Malfunction Code - Repairs performed in Ilion, NY Facility						
Frequency 1/1/05 to 1/31/05						
Malfunction Code	M-176 Returned For Recall/Update	M-238 Clean & Inspect	M-239 Replace Trigger Assembly		M-240 Bolt Lock Safety Modification	Grand Total
40-X	0	0	0		0	0
600	0	0	0		0	0
600 Mohawk	0	0	0		0	0
660	0	0	0		0	0
700	0	0	0		0	0
721	0	0	0		0	0
722	0	0	0		0	0
XP 100	0	0	0		0	0
Total	0	0	0		0	0
#DIV/0!			#DIV/0!		#DIV/0!	
Backlog						
Model	Approval	Parts			TOTALS	
700/721	Hold	Hold			0	
600/660	0	0			0	
XP-100	0	0			0	
					0	
By Malfunction Code - Repairs performed by RARC's						
Frequency 1/1/05 to 1/31/05						
Malfunction Code	M-176 Returned For Recall/Update	M-238 Clean & Inspect	M-239 Replace Trigger Assembly		M-240 Bolt Lock Safety Modification	Grand Total
40-X	0	0	0		0	0
600	0	0	0		0	0
600 Mohawk	0	0	0		0	0
660	0	0	0		0	0
700	0	0	0		0	0
721	0	0	0		0	0
722	0	0	0		0	0
XP 100	0	0	0		0	0
Total	0	0	0		0	0

	#DIV/0!	#DIV/0!	#DIV/0!		#DIV/0!		
Total RARC's warranty claim forms	Frequency	1/1/05 to 1/31/05	Submitted Claim Forms				
	\$20.00 claim Form Submission						
Submitted							
Qualified							
Rejected							
Duplicated							

[illegible]

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