

- When will the 700CDL in 7mm08 be out? Can you tell me which dealers will have them?
- What finish is the 1100 Steel Shot barrel?
- I lost the combination to my safe, what do I need to do? The problem is I gave the safe to my father several years ago and he died over the weekend.
- I was just looking at your new catalog and was wondering if you will be bringing out the 700LVSF in the .308 caliber this year?
- What is the best scope to use on the new Model 504?
- I have a question about an old Model 58. If I give you the serial number can you tell me when it was made? Can you send me an owner's manual? How many of this model were made? In what gauges?
- Is my \$20 rebate coupon I received for the Model 700 Safety Modification Program good towards the purchase of a new gun?
- I have an old Ithaca 10, will the SP-10 barrel fit?
- I am calling from a retail dealer. We have an Express 16 gun safe on the floor that we can't open. We have checked the combination and have installed a new battery. What do we do now?
- My dealer sent my gun in for repairs. Who do I talk to for an update?
- My husband bought some brass for a 25-06. Six of the necks are split. What does he do?
- Can I use Hevi-Shot in a fixed full choke barrel? I have a Benelli.
- I am a dealer and have lost the instructions on my Express gun cabinet. What do I need to do to get in it?
- I need to speak with someone in Sales. I am a salesperson with Sports South. I need a barrel for a Model 1100 that will handle 3" shells. Which barrel will work? What finish does the barrel have?
- I need a magazine for a Model 541.
- I just bought a new 16 gauge Model 1100. I plan to use it for upland and deer. Which choke do I use to shoot slugs? Do they make anything other than 2 3/4" shells for this model?

- I am using RemOil on my gun. Is there any compatability problems using a synthetic base grease after using RemOil?
- Will the 2 3/4" barrel work on a magnum Model 870? How many shells will it hold of each? Will a 3" barrel work on a non-magnum receiver?
- I recently purchased a Model 11-87. I noticed that some of the guns came with a R-3 recoil pad. Can I get one for my gun?
- Why do you have one for synthetic guns but not for wood?
- I need to order a catalog.
- I am calling from Joe's Guns and we need a couple of boxes of catalogs. What do we need to do?
- I need to speak with Tommy Millner.
- I need to speak with someone in Law Enforcement.
- I need to order some parts please.
- I was recently given a Model 11-87. Can I get an owner's manual for this?
- How do I tell how old it is? Will other Remington 12 gauge choke tubes work in this gun?
- Can I shoot magnum shells out of this gun?
- I am calling about the Model 700 recall.
- I am calling from Canada and I need to order some parts.
- I have a Model 700 22-250 that I have had for years. Winchester has a varmint round that will do 4000 fps with 45 grain bullet. Will this round hurt my gun?
- What pressures are these gun set up to take? Ruger says their guns will take any factory loaded round.
- May I speak with someone in your Marketing Department? I am from Guns & Ammo magazine and I need images from your new Remington Art book.

- I am looking for gun #25819. What dealers have them? I have had mine on order for a while and my dealer says you aren't making them. Can I call the distributor and get one?
- I have a Remington Model 742 Woodsmaster. I need step-by-step instructions on how to break it down and clean it.
- Is Remington owned by WalMart? Do they sell 2<sup>nd</sup> quality guns? Why are their guns cheaper than the local gun shop?
- I need to speak with someone in Tech Support. I have a Model 1100 that won't eject. I am using Winchester Light loads and Fiocchi Crushers. When I used the Crushers I couldn't even get the bolt open but with the Winchester the gun did try to cycle.
- I have an old Model 32. What information can I get about it? How much is it worth?
- I need a little information. How much does a Hevi-Shot choke tube cost? Can I use it for geese using steel shot? Can I use Hevi-Shot with a Turkey Super Full?
- Can you give me Ron Bristol's (COO) email address?
- I need to speak with Fred. He's in NY.
- This is a real stupid question. What is a BDL? What is the new CDL?
- I am trying to get some information about wholesale purchasing of reloading components, especially bullets and what we need to do to buy directly from Remington. We are in Canada, does that make a difference?
- I need to talk to a gunsmith.
- Are you an ammo expert?
- I need to speak with someone in AR.
- Scott Lester, please. Also, I need his extension number.
- I have a question about your warranty. I bought a Police model about 4 days ago. I took the stock off and leaned it up against the wall. The stock fell and broke. The stock is still functional but it is not aesthetically pleasing. Is this covered under warranty? I live in Alaska so I need to know before I go to the expense of sending it in. Can I speak with a gunsmith?

- I have a question about your ammunition. I have the 7mm Ultra Mag. I was on your website the other day I can't find the ballistics on the 160 grain. Where do I find this information? Are you not making the 160 grain anymore? Why?
- I have the 870 SuperMag. Will the barrels off my other 12 gauge interchange?
- I have an 870 Express. I want to put a slug barrel on my gun. Which barrel do I need? Is the Special Purpose the same barrel? What's the difference?
- I need the price of a Model 1100.
- I am a dealer in CA and I have run out of catalogs. I need some more.
- Is Little Johnny Loschin there?
- I am calling from Fort Bragg and I need to talk to someone about the M-24.
- I need to check the shipping status of a parts order.
- I need to talk to someone in Customer Service about product information. I am calling from Bangers.
- My Model 700 was sent back for the Safety Modification Program. I sent my coupon and receipt in and it was returned to me. I sent it to an "Airport Road" address. Is the program no longer going on? Will I get my \$20.00? Who do I send it to?
- I need to speak with someone in Consumer Services about the MBNA program. Do I have to buy a gun before May 31?
- I have a Model 597 and I need to someone to help me sight it in. I can't hit anything with it.
- I need to speak with someone in Sales. I want to buy some of your accessories. I want to buy a gun case like the one on page 65. Also, why do you make more different rounds for the 300 SAUM than you make for the 300 UM?
- Could you direct me to Engineering? I have a question about whether the barrel on an older gun will fit a new gun.
- What is the address to your NY facility? What's the phone number in case I need to talk to a gunsmith?

- I need to speak with Dennis Sanita.