Dell Marie Fulcher

From: Loschin, John

Sent: 01/03/2003 10:24:36 AM

To: Phillips, Rena; Madison Consumer Services

CC:

BCC:

Subject: RE: 700 SMP Program

The RARC's will be notified.

----Original Message-----From: Phillips, Rena

Sent: Friday, January 03, 2003 9:57 AM

To: Loschin, John; Madison Consumer Services

Subject: RE: 700 SMP Program

Are the RARC's going to be made aware of this? I just had a phone call from a consumer who took his firearm in yesterday and the RARC told him that it had expired. I told the consumer to have the RARC call us to confirm that it had been extended.

Rena V. Phillips
Consumer Service Representative
Remington Arms Company, Inc.
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Madison, NC 27025
336-548-8781 (p)
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rena.phillips@remington.com
Visit Remington @ www.remington.com
This is Remington Country...

----Original Message---From: Loschin, John
Sent: Friday, January 03, 2003 9:24 AM
To: Madison Consumer Services
Subject: 700 SMP Program
Importance: High

Here is the info you have been waiting for. We are extending the 700 safety modification program, including the \$20 safety equipment coupon. The coupons will not be reprinted with a new date but they will be honored.

If you have any questions, please see me

John R. Loschin
Assistant Consumer Service Manager
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Subject to Protective Order - Williams v. Remington