JOHN LOSCHIN

From: Phillips, Rena

Sent: 01/03/2003 09:57:09 AM

To: Loschin, John; Madison Consumer Services

CC:

BCC:

Subject: RE: 700 SMP Program

Are the RARC's going to be made aware of this? I just had a phone call from a consumer who took his firearm in yesterday and the RARC told him that it had expired. I told the consumer to have the RARC call us to confirm that it had been extended.

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-----Original Message-----From: Loschin, John Sent: Friday, January 03, 2003 9:24 AM To: Madison Consumer Services Subject: 700 SMP Program Importance: High

Here is the info you have been waiting for. We are extending the 700 safety modification program, including the \$20 safety equipment caupon. The coupons will not be reprinted with a new date but they will be honored.

If you have any questions, please see me

John R. Loschin Assistant Consumer Service: Manager Remington Arms Company, Inc. P.O. Box 700 Madison, NC 27025 Phone: (336)548-8707

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