

JOHN LOSCHIN

From: Evans, Danny
Sent: 07/09/2002 04:26:41 PM
To: Schrecengost, Sonya R.
CC: Loschin, John
BCC:
Subject: RE: Etronx1/Bolt Lock

Number should stay live.....program ends 12/31/02.
We were going to leave the number live through 1/31/03 to service customers.

-----Original Message-----

From: Schrecengost, Sonya R.
Sent: Tuesday, July 09, 2002 4:22 PM
To: Evans, Danny
Subject: Etronx1/Bolt Lock

Danny:

Ken Nickerson brought something to my attention last Wednesday that I had forgotten about. We had made changes to the vector for the Etronix line to take calls for the bolt lock issue several months ago. Do we need to change it back or leave it as is? Ken asked me to shut down that line for the holiday as well because it is still set to roll into Consumer. Before, it rolled to voicemail.

Thanks,

Sonya Schrecengost

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