JOHN LOSCHIN

From:Loschin, JohnSent:05/14/2002 09:49:33 AMTo:Stone, DerekCC:BCC:BCC:Subject:RE: Daily Stats for 5/13

sorry

----Original Message----From: Stone, Derek Sent: Tuesday, May 14, 2002 9:43 AM To: Loschin, John Subject: RE: Daily Stats for 5/13

You cheated me! I ticked 13 Bolt lock calls that did not count. Therfore, Fanswered 74 calls and 20 emails. I guess you could say that I am competitive.

Derek R. Stone Remington Arms Co., INC 870 Remington Drive Madison, NC 27025 ph: 336-548-8775 fax: 336-548-7801

-----Original Message-----From: Loschin, John Sent: Tuesday, May 14, 2002 9:30 AM To: Madison Consumer Services Cc: Evans, Danny Subject: Daily Stats for 5/13 Total Lost Avg Aband Time

Consumer	284 5.6% 0.54
Operator	292 3.4% 0.06
Parts & Repair	348 2.5% 0:49
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Good day everyone, thank you for your hard work!



Subject to Protective Order Williams v. Remington