JOHN LOSCHIN

From: Earles, Jessica

Sent: 04/23/2002 02:28:27 PM

To: Supry, Fred L. CC: Loschin, John

BCC:

Subject: FW: RARC calls

The RARC's were very cooperative and pleased with the program and how it is being handled. I only spoke to one which I can't remember which one it was (it is on my notes I turned in on the project) that didn't think we should charge the customers for the modification. Some of the RARC's thought that the coupon should be valid on any Remington products.

----Original Message-----From: Loschin, John

Sent: Tuesday, April 23, 2002 1:27 PM

To: Reid, Nancy; Earles, Jessica; Atkins, Denise

Subject: FW: RARC calls

What can you tell me?

----Original Message-----From: Supry, Fred L.

Sent: Tuesday, April 23, 2002 1:18 PM

To: Loschin, John Subject: RARC calls

John,

Any feedback on the calls to the RARC's about the bolt lock modification program?

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