

JOHN LOSCHIN

From: Supry, Fred L.
Sent: 04/22/2002 10:54:34 AM
To: Evans, Danny
CC: Smith-Wood, Nicole; Beigh, Jerry R.
BCC:
Subject: Capital Sports

Danny:

I received a call from Nicole Wood this morning addressing an issue with Capital Sports, our RARC in Helena, MT. They have an order in for several components that they need for rifles on the bolt lock modification program. I discussed this with Jerry Beigh and we request that you change their status to Open account with MSP discount for two reasons:

1. They are our RARC and timely repairs are important to all of us.
2. Some of the components they need are to be used in the bolt lock modification program, and it is important that we maintain a good turnaround time on these firearms.

Please let Nicole know when she can release the order under the open account status.

Thank you for your help.

Fred Supry
Consumer Affairs Specialist
AFTE Technical Advisor
Remington Arms Company
14 Hoeffler Avenue
Ilion, NY 13357

Office: 315-895-3606
Fax: 315-895-3661

fred.supry@remington.com