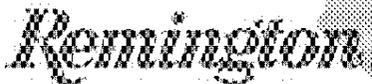


Internal Use Only



Model 700 Call Monitoring Form

Date: _____ Time: _____ Call taken By: _____

How did you hear about the safety modification program?

TV/Radio:

_____ CBS News Broadcast
_____ Other _____

Newspaper:

Publication/date _____

Magazines:

_____ North American Hunter April/May/June/July/Aug
_____ Shooting Times May/June/July
_____ Petersen's Hunting May/June/July/Aug
_____ Sports Afield May/June/July
_____ American Hunter (NRA) May/June/July
_____ American Rifleman (NRA) May/June/July
_____ Field & Stream May/June/July
_____ Outdoor Life May/June/July/Aug
_____ Bugle July/Aug/Sept/Oct/Nov/Dec

Other:

_____ www.remington.com
_____ Web (other) _____
_____ Gun Club
_____ Family/Friend

Did caller clearly understand that this was a modification/update program designed to allow customers to unload their firearms while the gun is in the "safe" or "on safe" position? circle one (YES/NO)

If NO, Explain: (what did they not understand?)

_____ Recall (caller believed this was a mandatory recall program.)

_____ "Safety" Issue (unsafe to operate) caller believed that the modification/update was required in order for the firearm to be used safely.

_____ Other explain: _____

General Information:

Customer Name: _____

Serial Number: _____

Model: _____

Does the customer's firearm have a bolt lock safety? Circle one (YES/NO)

If yes, will caller participate in program? circle one (YES/NO)

If yes, how? Circle (send/take to the factory/RARC) which RARC _____

If no, WHY?

- _____ Likes the way it is
- _____ Cost
- _____ Not having a problem
- _____ To much of a hassle to get done
- _____ Other explain _____

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (PRODUCT SERVICE, Ilion NY)

Did they agree to return it to the factory? Yes/No