

CONFIDENTIAL

Remington Arms Company Inc.
RESEARCH & DEVELOPMENT TECHNICAL CENTER
315 WEST RING ROAD
ELIZABETHTOWN, KY 42701

- * Dimples or dents in metal surfaces
- * Irregular checkering
- * Grease/Oil fingerprints on firearm
- * Use of excessive oil

TEN DEMERIT: A ten-demerit classification indicates the observation would greatly influence the customer's decision to not purchase that firearm. This classification also indicates the possibility a standard or procedure was not followed. This level of demerit would require the firearm to be repaired or a part replaced before being returned to the warehouse. If the demerit was called due to a procedure or process not being followed, this is to be reviewed by the foreman or supervisor to the appropriate personnel within a twenty four-hour period and corrective action taken.

Examples of Ten Demerit Classifications:

- * Bright mars in metal
- * Improper repairs
- * Wood dents & scratches (beyond template)
- * Dirty appearance of firearm
- * Firearm packaged incorrectly
- * Accessories missing
- * Poor wood match
- * Firearm mis-packed
- * Excessive margins

The severity of dark and bright mars would determine the degree of Demerit. This procedure would be followed with dents and scratches to wood and synthetic stock & fore end assemblies also.

J.R.Snedeker

Page 7 of 52

10:35 AM 9/21/00

TLW0300

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Revision # 0

Subject to Protective Order - Williams v. Remington

BARBER 5.30.06R0002755

ETE00002764